

**TO THE OCCUPIER / BUSINESS**

Friday 6 February 2026

REF: (BH6)

Dear Sir/Madam

**We will be working in your area: Sopers Lane & Fountains Roundabout**

We are writing to inform you about essential electricity network upgrade works taking place in your area. These works are part of a wider project to strengthen the local electricity network and support new customer connections. The network is owned and operated by Scottish and Southern Electricity Networks (SSEN).

**When and where will you see us working:**

Our work will start on Tuesday 3 March 2026 and will take approximately 6 weeks, completing by Monday 13 April 2026. We will commence works from Fountains Roundabout and work down into Sopers Lane.

To ensure the safety of our teams and the public our team will be working under a PHASED road closure, and the road will be closed between St Margarets Avenue to Fountain Roundabout. Our traffic management measures will move in sequence with our working area. A temporary diversion will be provided; the diversion route will be suitable for all diverted traffic.

Our working hours are Monday to Friday 8am-5pm. On occasion, it may be necessary for our team to work over the weekend, and if so, our working hours will be Saturday 8am-5pm, and Sunday 9am-4pm.

Please note our operatives will arrive earlier on site, however this will be for non-noisy work and to attend the daily safety briefing.

**How will you be impacted?**

Access to driveways may be suspended, however we will try to retain access as much as we can. We will be in touch shortly to inform you of alternative parking. Please ensure that vehicles are moved prior to the work as this may delay the project. Bank Close car park will remain accessible; the car park will be open from Willow Way whilst we are working on the fountain Roundabout side and then this will be swapped over once we are past the car park to access the car park via Fountain Way.

We will be working outside Twynham's School in the Easter Holidays 30/03 – 10/04.

We are committed to keeping disruption to a minimum. Noise will be managed carefully, and acoustic barriers will be used if necessary. If you experience any issues with refuse collection, please contact BCP Council or your waste provider directly.

**How to get in touch with us:**

Our site team will be available to assist with any access or accessibility concerns during work. If you have any queries, please do not hesitate to contact me on the number below.

We thank you for your patience during this work and apologise for any inconvenience caused.

Yours faithfully

**Amy Welbourn**

Customer Engagement Advisor  
Aureos  
Tel: 07964 449 645  
Email: amy.welbourn@aureos.com  
Web: www.aureos.com



31321